

In our first full year of operation, the Valley Assistance Network (VAN) served as a vital community resource. Through our coordinated network of services, we help people in crisis access information and resources to stabilize their situation and begin their journey to financial stability.

2018 PROGRAM OUTCOMES

January – December 2018

605

FAMILIES SERVED

2,150

REFERRALS MADE

861

CHILDREN IMPACTED

1,904

TOTAL PEOPLE HELPED

WHO ARE VAN CLIENTS?

71% are ALICE®



TOP REASONS FOR CONTACTING VAN:

- 1 Housing Assistance/ Eviction/Homelessness
- 2 Rent/Utility Assistance
- 3 Food, Clothing & Furniture



64%

of ALL referrals are related to HOUSING INSECURITY



3 in 5 families are homeless or at risk of being homeless in the near future

170

Families reported being homeless in 2018.

248

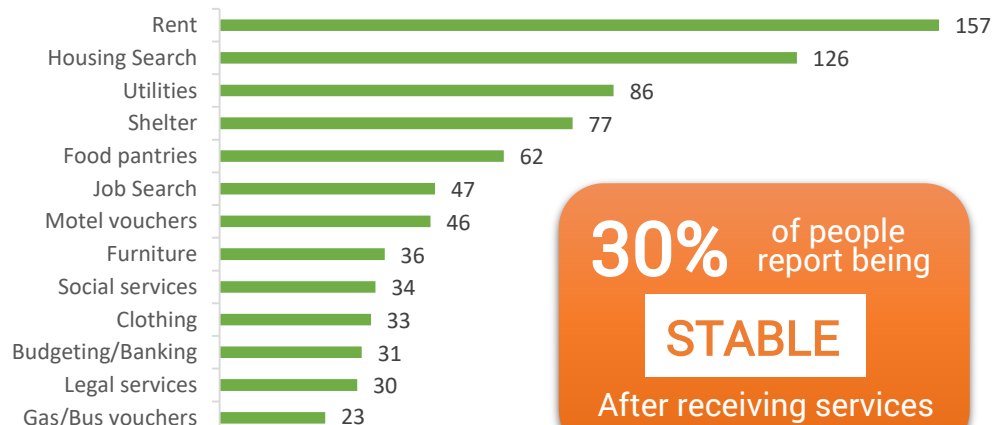
Families were at-risk of being homeless.

WHAT MAKES VAN UNIQUE

Families in crisis usually have multiple needs. We assess families holistically and provide wrap-around services to address:

Health, Education & Financial Stability Needs

BREAKDOWN OF TOP REFERRALS



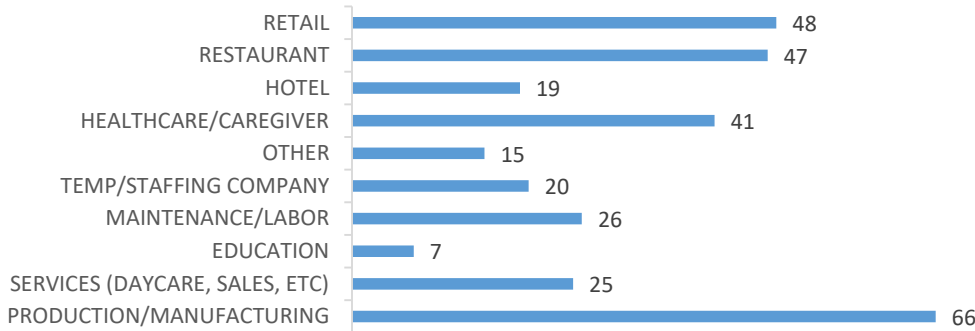
30% of people report being

STABLE

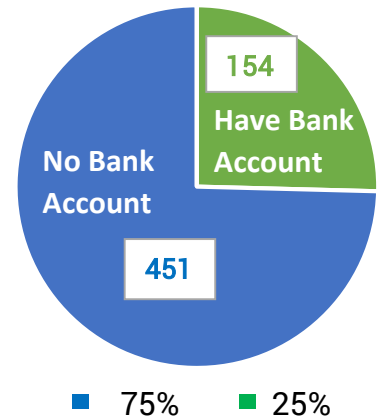
After receiving services

EMPLOYMENT BREAKDOWN

Most VAN clients work in lower-wage jobs that are crucial to our community and economy.



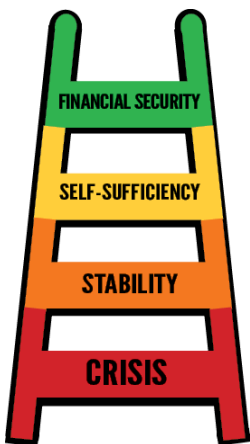
FINANCIAL MANAGEMENT



AVERAGE HOUSEHOLD INCOME:
FOR WORKING FAMILIES

\$1,473/month

1 IN 4 CLIENTS ARE SINGLE PARENTS

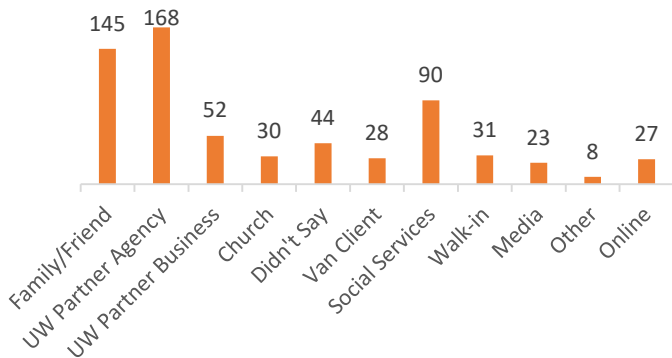


MEET KEITH: Single father who was on the verge of homelessness

“Coming to the Valley Assistance Network is like getting a second chance at life. They helped me address my financial needs, personal needs, and are helping me build a better future for my daughter. It’s a big help to have the knowledge and support of caring people who want to see us succeed.” – Keith Wilkins, Jr., Pathways Participant

In 2018 we launched the **PATHWAYS PROGRAM**. The Mobility Mentoring® informed model pairs clients with volunteer coaches to help them set and achieve goals. Several clients, including Keith, are well on their way to achieving financial stability!

HOW CLIENTS HEAR ABOUT VAN



1 in 3 clients have medical insurance



1 in 4 clients have a primary care Doctor

OUR TOP SUPPORTERS:



VAN VOLUNTEERS:

Community members volunteered
1,950 Hours in our office...

A value of **\$48,145!**

OTHER FUN FACTS:

- Processed 43 applications for Quarles fuel assistance
- Partnered with 100+ agencies to coordinate services

“I can’t put into words how much all of your help means to me. You all are miracle workers!” -Amanda