

2022 YEAR IN REVIEW

WHAT WE DO:

Through our coordinated network of services, we help people in crisis access information and resources to stabilize their situation and begin their journey to financial stability.

3,531 Families Seeking Help

8,424
People Impacted

4,366
Referrals Made

50%



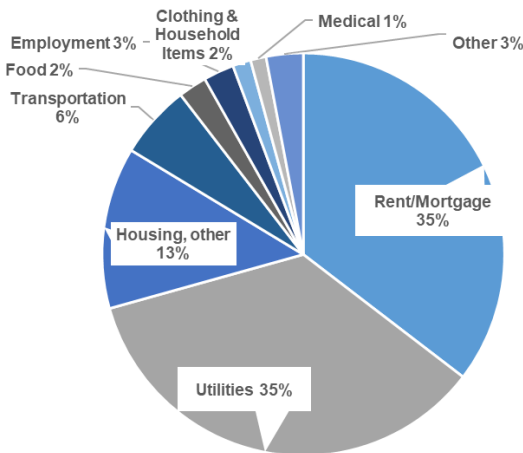
In requests for assistance

Up from **2,360** Families in 2021

85%

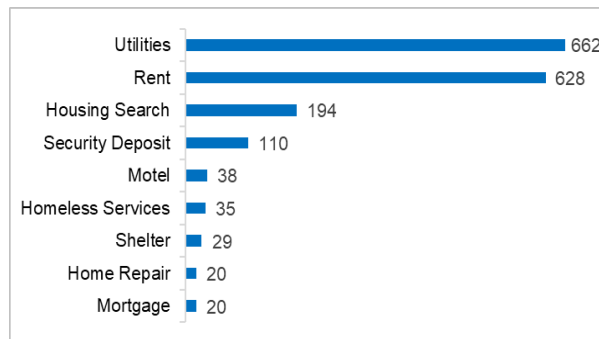
of requests are housing related

TOP NEEDS:



TOP HOUSING NEEDS:

BASED ON 1,800 HOUSING REQUESTS:



HOUSEHOLDS SERVED BY COUNTY

City of Winchester: **828**
 Frederick: **576**
 Shenandoah: **228**
 Warren: **52**
 Clarke: **38**
 Page: **35**
 Out of Area: **59**

We respond to REAL Needs in REAL Time

TO MOVE FAMILIES FROM CRISIS TO STABILITY

Our Resource Navigators screen clients and get them connected to services quickly, often helping solve multiple needs.

1,200+

Resolved Cases

of 2,576 Households that received referrals

175 Evictions Prevented
480 Utility Payments Made
66 Transportation Needs Met
85 Phone, Internet & Other Bills Covered

OUR IMPACT:

FINANCIAL ASSISTANCE FOR REFERRALS =

\$447,374



Rent/Mortgage = **\$185,330**



Utility Assistance = **\$210,269**



Transportation = **\$18,919**



Other Assistance = **\$32,856**

OUR TOP SUPPORTERS IN 2022



John L. Harrell & Margaret T. Harrell Charitable Trust

SUPPORTING WORKING FAMILIES

WHO ARE VAN CLIENTS?

65% of clients are **ALICE**
(Asset Limited, Income Constrained, Employed)

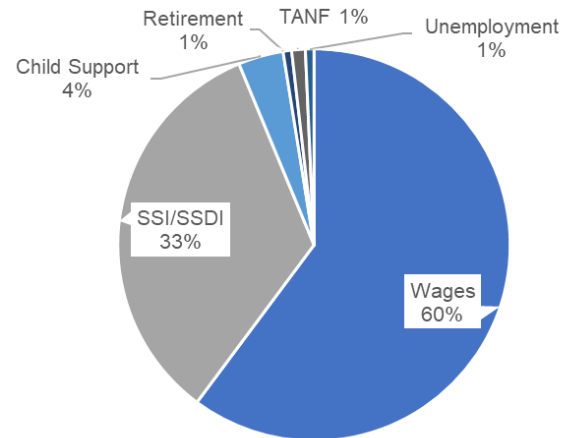
Average Monthly Income:
\$1,838



~ **\$11.50/Hour**

Despite working (often 2 jobs), nearly half of our community struggles to make ends meet. Rents are rising, gas and food prices have skyrocketed, but wages are not keeping up with the cost of inflation. ALICE families who were walking a financial tightrope a year ago are finding themselves in the red each month.

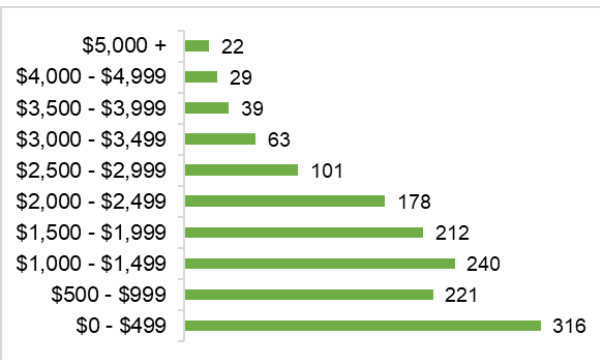
TYPES OF INCOME



TOP JOBS/INDUSTRIES

- 1 Retail
- 2 Warehouse & Manufacturing
- 3 Healthcare (mostly Caregivers)
- 4 Restaurants
- 5 Cleaning & Delivery Services

BREAKDOWN OF MONTHLY INCOME



VOLUNTEER IMPACT

In 2022, community members volunteered over **2,571 hours**.

A value of:
\$77,000!

The value of volunteers to date is **\$405,654**

IMPACT TO DATE

9,697 FAMILIES SERVED

23,392 PEOPLE HELPED

4,500+ RESOLVED CASES

17,208 REFERRALS MADE

VAN launched in October 2017

SINCE 2020 Our Resource Navigators have connected local families with more than **\$1.8 Million** in Financial Assistance!

These outcomes are possible thanks to our partner agencies who use the data-sharing platform, Unite Us.



"I'm crying happy tears because we have been struggling just to catch up. To no longer be behind is such a relief and you helped make that possible for us! Having a new baby made us fall behind and you have just saved us to be able to be back on track! Thank you, thank you, thank you!" - Elizabeth

Offices now open in Winchester, Woodstock & Front Royal!

PHONE: (540) 773-3178 • EMAIL: VAN@UnitedWayNSV.org • ONLINE: unitedwaynsv.org/VAN