

COVID-19 RESPONSE

MARCH – JULY 2020

545 Families Helped

1,188

People Impacted

958

Referrals Made

“ COVID-19 destroyed my savings and my stability. Words cannot describe the burden lifted off of my shoulders after coming to VAN. – Jen, VAN Client ”

RECORD BREAKING MONTHS

IN JUNE & JULY **254** FAMILIES WERE CONNECTED WITH RESOURCES

Nearly double the 136 families served in June & July 2019

72% ↑ In assistance requests since start of COVID-19

COVID-19 RELATED SERVICE BREAKDOWN

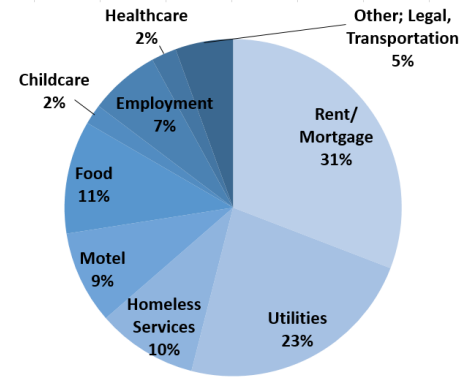
HOUSEHOLDS SERVED BY COUNTY

City of Winchester:	242
Frederick:	120
Shenandoah:	28
Warren:	12
Clarke:	12
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Out of Area:	38



73% of cases

were to assist clients with housing related costs such as rent/mortgage, utilities, and motels.



We respond to REAL Needs in REAL Time

TO MOVE FAMILIES FROM CRISIS TO STABILITY

Our Resource Responders screen clients and get them connected to services quickly, often helping solve multiple needs.

262

Resolved Cases since COVID-19

- 80** Evictions Prevented
- 96** Utility payments made
- 26** Families provided shelter
- 12** Health-related needs met
- 10** Transportation needs resolved

CONNECT NSV NETWORK

Powered by



Utilizing technology, families receive financial assistance without ever having to leave home.

We serve ALICE®
(Asset Limited, Income Constrained, Employed)

VAN has served nearly **2,400** families with **8,000** referrals since October 2017.

* Thanks to our partner agencies and donors who contributed to United Way NSV's COVID-19 Relief Fund for making these outcomes possible. Thank you to **United Bank, Wells Fargo, and Woltz Foundation Winchester** for their generous donations to support our COVID-19 Crisis Response Efforts.