

If you live in Winchester City or Frederick County and missed the deadline to apply for CARES Act Assistance through United Way NSV, these programs may be able to help:



RENT & MORTGAGE RELIEF

The State of Virginia has contracted with one company (DEVAL LLC) to process applications for the Rent and Mortgage Relief Program (RMRP).

To apply: Call 703-962-1884 or Apply online here: applications.deval.us/login/applications

You will need to create a username and password to apply and check your status.



UTILITY ASSISTANCE

Rappahannock Electric Cooperative (REC)



REC is assisting with the distribution of Coronavirus Relief Funds to assist member-owners who have fallen behind on their electric bill payments from March 1, 2020 through October 31, 2020 due to an economic hardship caused by the pandemic. *Eligible customers should have received a letter in the mail in December showing how much assistance is available to them.*

In order to have Coronavirus Relief Funds applied to their electric account, REC members must complete the online application on REC's website by **February 1, 2020**.

Apply for COVID Relief here: [COVID Relief Application | Rappahannock Electric Cooperative \(myrec.coop\)](https://myrec.coop)

Any questions can be directed to REC at 1-800-552-3904 or office@myrec.coop.

Shenandoah Valley Electric Cooperative (SVEC)



SVEC has received funds from the Commonwealth of Virginia, known as the Coronavirus Relief Fund (CRF), through the federal CARES Act that may be available to help with back payments. To receive this CRF relief, you must complete a customer attestation form, which should have been emailed to you in December.

Any questions can be directed to SVEC at 1-800-234-7832.

Winchester City Utility Bill Assistance



Payment assistance is available to those who have been negatively impacted by the COVID-19 pandemic and are past due on their utility bills. **To apply:** Download an application: www.winchesterva.gov/utilities

Return to: Rouss City Hall Utility Customer Service Office. **Deadline to apply is January 18, 2021.**

- Drop Box – In front of Rouss City Hall, gray box near sidewalk (available 24/7)
- By mail – Send to the attention of Emily Lamb, Utility Billing Manager, 15 N. Cameron Street, Winchester, VA 22601
- By email: Emily.Lamb@winchesterva.gov
- By phone: Call 540-667-2196

Past due amounts that have been paid with other CARES Act funds (through United Way) are not eligible.

Payment plans are also available: <https://www.winchesterva.gov/utilities/payment-plan>

ADDITIONAL RESOURCES: Valley Assistance Network (VAN) may be able to make additional referrals for financial assistance. New clients can fill out an online intake form: <https://www.unitedwaynsv.org/van-get-help>. If you are a current client, call 540-773-3178 and leave a message or email van@unitedwaynsv.org