

**Mission** To engage community resources to move individuals and families from crisis to financial security.

**Vision** An empowered community where all families achieve financial security.

## PROGRAM OUTCOMES – YEAR 1

August 2017- October 2018

641

FAMILIES SERVED

1,783

REFERRALS MADE



Individual Children Served: **719**

# of Families with children: **367**



Nearly **20%** are on fixed incomes with Social Security or Disability benefits



**3 in 5** families are homeless or at risk of being homeless

73%

OF CLIENTS ARE ALICE

1,589

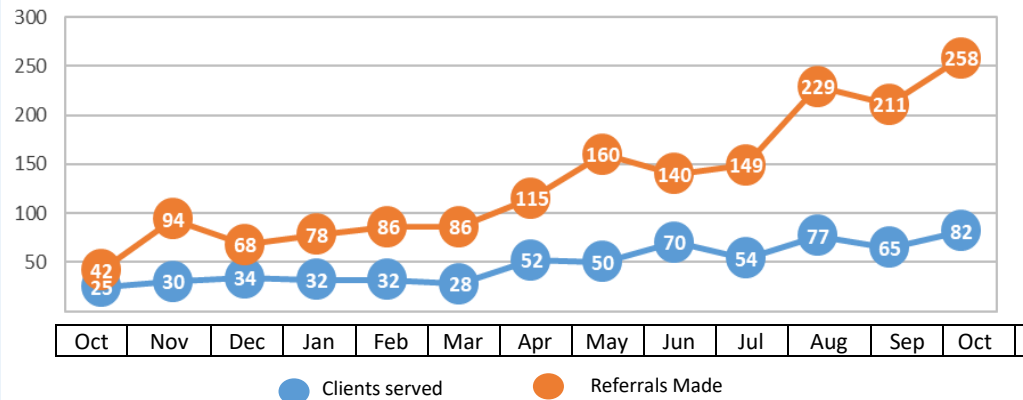
TOTAL PEOPLE HELPED

Asset Limited, Income Constrained, Employed

### TOP REASONS FOR CONTACTING VAN:

- 1 Housing Assistance/ Eviction/Homelessness
- 2 Rent/Utility Assistance
- 3 Food, Clothing & Furniture

October 2017 – October 2018



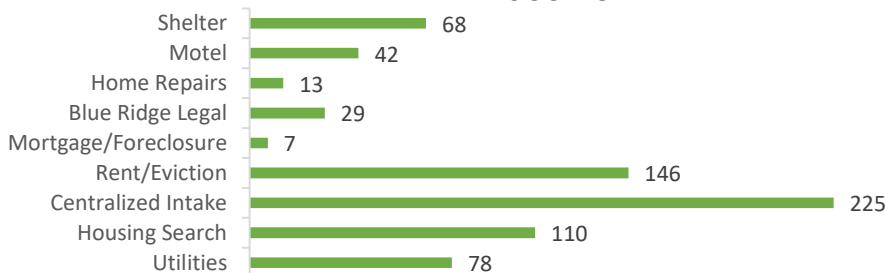
**170** Families report being homeless.

**236** Families are at-risk of being homeless.

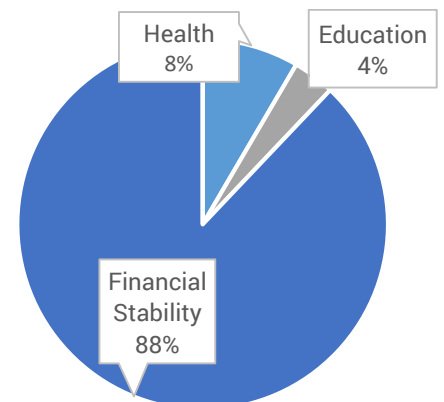


**62%** of ALL referrals are related to HOUSING INSECURITY

### HOUSING RELATED REFERRALS



### BREAKDOWN OF REFERRALS



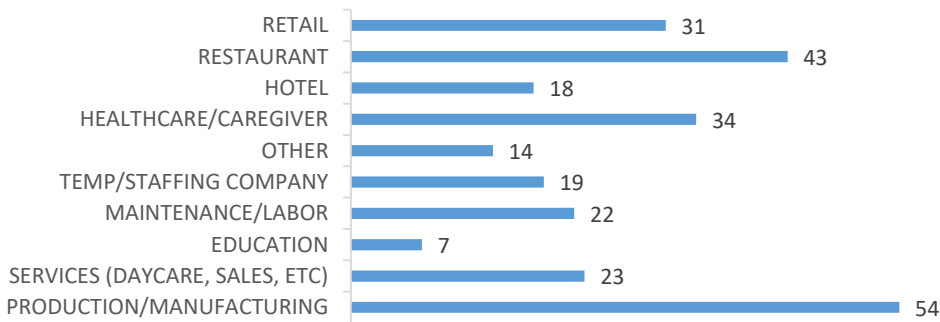
## MEET AMY

*I'm a single mom of 3 young girls. I'm having a horrible time staying afloat, even after cutting all extra expenses. I literally spend over \$800/month more than what I actually make, because of daycare costs. Everyone keeps telling me to quit my job and take a lower paying one so I can receive help, but I really don't want to do that. I'm trying to teach my daughter's the value of working hard... Thank you in advance. (Actual excerpt from intake form)*

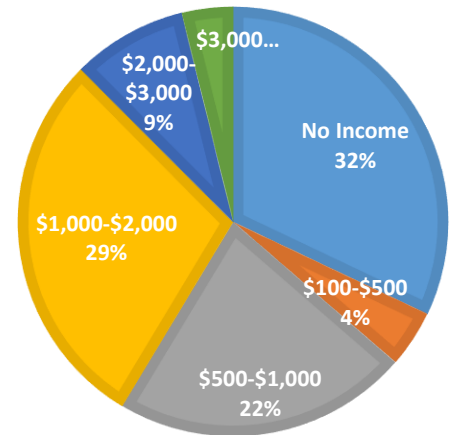
## EMPLOYMENT BREAKDOWN

Most VAN clients work in lower-wage jobs that are crucial to our community and economy.

**73%** are **ALICE®**. They are working, but not earning enough to pay for the essentials and often don't qualify for benefit programs.



## MONTHLY FAMILY INCOME

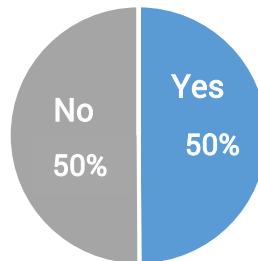
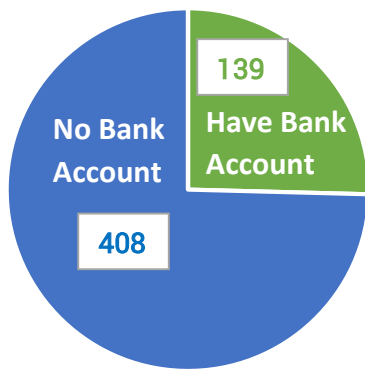


**10%** are Dual-Income Households

**40%** are Single Parents

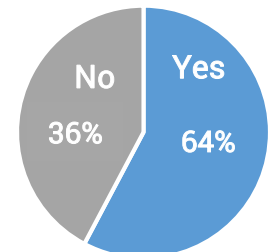
## FINANCIAL MANAGEMENT

547 Clients, Data pulled from Intake Forms submitted between April 1, 2018 – October 31, 2018



Are you interested in getting an account or learning more about banking?

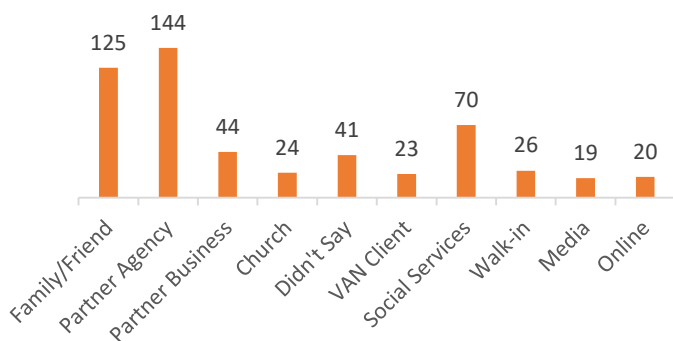
■ 274 ■ 273



Are you interested in learning ways to improve your financial situation? Classes or mentoring?

■ 352 ■ 195

## HOW CLIENTS HEAR ABOUT VAN



1 in 3 clients have medical insurance



1 in 4 clients have a primary care Doctor